

Cancellation policy

Upon cancellation of a reservation, the Customer will be charged a certain percentage of the total price of accommodation (cancellation charge) as listed below.

- If the reservation is canceled 30 days before the intended check-in day: 50% of the total amount.
- If the reservation is canceled on the intended check-in day: 100% of the total amount.
- If no notice is received of cancellation: 100% of reservation.
- If the reservation is canceled after payment for booking deposit (30% of the total), we will take all the deposit.